CHARLOTTE HUNGERFORD HOSPITAL
EMERGENCY MEDICAL SERVICES
POLICY MANUAL

DEPARTMENT OF EMERGENCY MEDICAL SERVICES	**POLICY NO. 600.E1** **DATE OF ORGIN: 12/11/2014** **DATE REVISED** **DATE REVIEWED:**
SUBJECT: RELATIONSHIP OF THE EMS AGENCY AND OBLIGATIONS.	**PAGE 1 OF 3**

PURPOSE

The purpose of this policy is to set forth the respective obligations and responsibilities of the Medical Director and the EMS organization with respect to quality assurance, regulatory compliance and the engagement of EMS management service companies.

DEFINITIONS

"*EMS management Service Company*" refers to a third-party staffing company engaged by an EMS organization to provide EMS personnel to the EMS organization in its role as a provider of mobile intensive care services.

"*EMS organization*" refers to an EMS ORGANIZATION that has applied for, and has been approved for, medical control by the Hospital for its provision of mobile intensive care services.

"*Hospital*" refers to Charlotte Hungerford Hospital.
"Medical Director" refers to the physician or other individual designated by the Hospital to be responsible for the supervision of the mobile intensive care services program at the Hospital

POLICY

A. EMS Organization Obligations

1. The EMS organization is solely responsible for its compliance with applicable state and federal laws and regulations and Hospital policy.

2. The EMS organization is solely responsible for its volunteers', staff's and contractors' compliance with applicable state and federal laws and regulations and Hospital policy, including compliance by any EMS management service company engaged by the EMS organization or any staff from such EMS management service company.

3. The EMS organization is solely responsible for all contracting with and relationships with any EMS management company.

4. The EMS organization is solely responsible for, and shall make best efforts to ensure, compliance by its personnel or any EMS management service company with the advice, policies, directions and decisions of the Medical Director and the Hospital.

5. The EMS organization is solely responsible for any and all credentialing of its volunteers, staff and contractors, including EMS management service companies.

B. Medical Director Obligations

1. Except as otherwise expressly set forth in Hospital policy or applicable law or regulation, the Medical Director shall be solely responsible for all decisions relating to quality assurance and patient safety. To that end, the Medical Director shall have the right and authority to:

   - Mandate certain training or other educational requirements for the provision of mobile intensive care services under the Hospitals' medical control. Such requirements may be imposed on a particular individual, an EMS organization or an EMS management service company.

   - Develop, adopt and implement an ongoing training program for all EMS organizations and their respective volunteers, personnel and contracted EMS management service companies.

2. Except as otherwise expressly set forth in Hospital policy or applicable law or regulation, the Medical Director has the discretion to impose disciplinary and/or corrective action on any individual or entity subject to the Medical Director's medical control, including an EMS organization and its volunteers, staff or contractors. To that end, the Medical Director shall have the right and authority to:

   - Remove or suspend any individual, including but not limited to an EMS organization volunteer or staff person or EMS management service company personnel, from performing any activity under the medical control of the Medical Director, including but not limited to removal from the ambulance.

- Require focused remediation and/or training of EMS organization or EMS management service company personnel as a condition of continued activity under the Medical Director's medical control or as a condition of any removal or suspension being lifted.

- Withhold medical control for mobile intensive care services from any EMS organization at any time (i) upon reasonable belief that the EMS organization or its volunteers, staff or contractors, including any EMS management service companies, are in violation of any applicable law or regulation, Hospital policy, or Medical Director decision, requirement or direction, or (ii) if the Medical Director reasonably believes that such withhold is reasonably necessary to protect the health or safety of Hospital patients or the public.

3. The Medical Director may designate one or more individuals at the Hospital, including but not limited to the EMS and Emergency Management Coordinator, to carry out any of the obligations or responsibilities set forth herein, or to act in the Medical Director's capacity with respect to relationships and interactions with EMS organizations and the volunteers, staff and contractors of EMS organizations, including but not limited to EMS management service companies.

John Capobianco RN, MSN
Vice President For Operations

12/18/2014
Date

Greg Schmidt M.D.
EMS Medical Director

12/18/2014
Date

Paul Rabeuf RRT, Paramedic
EMS and Emergency Preparedness Coordinator

12-18-2014
Date